



COMPANY PROCEDURE	QMF0-300
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APPROVED BY	Ray Rawlings

Quality Policy

Fresco Systems specialize in the design & manufacture of Bulk Material Handling Equipment, with a long term goal to be the world's first choice for advanced, commercially viable, automated bulk material handling and process systems. Our purpose is to provide unique, innovative, Bulk Material Handling solutions to our customers.

Fresco Systems as a company has made a commitment at all levels to operate in a responsible manner in regards to our activities, our staff and the products we produce.

Our Management Team will lead the organisation by continuous improvement towards best practice corporate governance.

As a supplier we understand the part we play in the longer term plans of our customers. We take seriously the responsibility to be transparent and keep our customers fully informed of the status of changing capacity constraints and keep them informed of how this may affect any current or pending orders for individual projects. Once a customer has communicated that an order is imminent we need to communicate clearly to control the expectation of the customer so that if an order is received we deliver to their expectation,

ON TIME

IN FULL

TO SPECIFICATION

A handwritten signature in black ink, appearing to read "Ray Rawlings". The signature is fluid and cursive, with a long, sweeping tail on the final letter.

Ray Rawlings
Director